



Building the best practices.

Hardware Specifications Jan 2008

ITEM	MINIMUM	RECOMMENDED	PREMIUM
CPU: (PC, Laptop/Tablet)	Intel Pentium 4 Intel Core2Duo AMD AthlonXP/64	Intel Core2Duo	Intel Core2Duo
Hard Drive	40 GB or larger	40 GB or larger	40 GB or larger
Monitor	15" CRT/LCD	17 " CRT/LCD	17" or 19" CRT/LCD
RAM/Memory	512 MB	1.0 GB	2.0 GB
Supported Operating Systems	Windows 2000 Pro SP4+ Windows XP Home/Pro SP2+ Windows Vista Windows Server 2003 SP1+(<i>Not recommended as workstation</i>)		
CDRW/DVDRW	<ul style="list-style-type: none"> » Required on Server, not on workstations. For Backup, we recommend using a CD/DVD Rewritable drive, with one disc for each day of the week you are open. "PCBackup" software is highly recommended as a backup solution, providing you are using Windows XP or Vista as your operating system. PCBackup can be purchased online, in many retail stores, or through us. Contact your sales rep for pricing. » If you are using a Windows Server edition, please contact your sales rep for backup software recommendation. 		
Mouse & Keyboard	Required		
Electronic Claims: (Canada Only)	<ul style="list-style-type: none"> » 56K External Hardware Modem (serial connection ideal) OR High Speed internet (dental offices only) » For reliable and worry-free electronic claim submission through the phone line, an external modem is STRONGLY recommended by the electronic claims network. Although some internal modems have been successful in the past, we cannot guarantee your internal PCI modem will work. A second phone line is strongly recommended for electronic claims submission via modem. » Dental offices have the option of sending claims via the Internet as well. For Internet claims submission, you do not need to have a second phone line in the office. Please make sure that virus protection and a firewall is enabled and your computer. The Symantec brand for anti-virus protection works well and is recommended for use. 		
Printer	<ul style="list-style-type: none"> » Any good quality laser printer will do fine. Hewlett Packard laser printers usually work well. Inkjet printers are not recommended and not supported. 		
Networking	<ul style="list-style-type: none"> » We recommend a 100/1000 Mbps Ethernet network with 100/1000 Mbps switch/router. » We recommend a dedicated computer for file sharing at approximately 4 workstations, and a dedicated Windows Server 2003 OS at 9 or more computers. 		
Technical Support	<ul style="list-style-type: none"> » 56K Modem or High Speed internet. » If your office calls us for support we can remotely connect to your computer and resolve the issue quickly. To use this service a telephone modem or internet is needed. A second phone line is recommended for the modem if there is no internet in the office. If the office is already getting an External modem for electronic claims, we can also use that to provide remote technical support. 		

Purchasing hardware from a local supplier?

We will be happy to answer any questions and advise them with and installation of your Maxident system. Call 1-800-663-7199 to arrange an appointment.

Email: sales@maximsoftware.com or support@maximsoftware.com